



# Immigration Helpline

Introducing the Immigration Helpline open to  
ALL Massachusetts-based providers serving  
immigrants and refugees

## Who can call the helpline?

- The helpline is open to all Massachusetts residents, if you're calling from out of state we may not be able to provide referrals if your area.

## What information can I get from the helpline?

The helpline cannot give you individual legal advice or representation, but can share important information and resources including:

- Guidance on how to find information about your immigration court case or a pending immigration application
- General information about immigration pathways and processes
- Information about resources for immigrants
- Know Your Rights information
- Information on what to do after someone has been detained by immigration

## How do I contact the helpline?

You can contact us by scheduling a call online or leaving a voicemail:



### 2. Call and Leave a Voicemail:

Contact our helpline anytime 24/7 and leave a message with your name, best contact number, and details about your legal immigration inquiry. Our staff will return your call in the order the messages are received, and we will respond within 2 business days.

**Call: (508) 293- 1871**

### **What happens after I contact the helpline?**

- The helpline operates as a non-emergency service. If you are seeking resources or referrals, we will send those to you by email.
- If you leave a voicemail, we will return your call within 3 business days. **We will prioritize more time sensitive requests, such as requests for assistance and information following an immigration arrest and situations with upcoming deadlines.**
- If you schedule a call time through Calendly, we will speak with you then!

### **LEGAL RESOURCES on CAPE COD:**

Brazilian Resource Center (Cape Cod) <https://healthministryusa.org/>

Immigration Resource Center (Cape Cod) <https://www.cacci.cc/programs/immigration-resource-center/>

Family Preparedness Packet (available in multiple languages)

<https://www.masslegalhelp.org/sites/default/files/2024-12/planning-for-family-emergency-packet.pdf>

### **SOUTHEASTERN MASSACHUSETTS:**

#### **Catholic Social Services of Fall River**

1600 Bay Street/ PO Box M/So. Station, Fall River, MA 02724, Ph: (508) 674-4681

#### **Justice Center of Southeast Massachusetts, LLC**

A subsidiary of South Coastal Counties Legal Services, Inc., 231 Main Street, #201, Brockton, MA 02301, Ph: (508) 586-2110

#### **University of Massachusetts at Dartmouth – Immigration Law Project**

33 Faunce Corner Road, Dartmouth, MA 02747, Ph: (508) 985-1174

### **MIRA QR codes**



Portuguese

Spanish

Haitian Creole

English

INFO: [FalmouthImmigRightsCoalition@gmail.com](mailto:FalmouthImmigRightsCoalition@gmail.com)